



COVID-19 is in the news everywhere, and we are closely monitoring the situation. We're reaching out to assure you that you are safe at Cross Point Family Dental.

We already, as daily practice, follow universal precautions as outlined by CDC and OSHA standards of infection control. Safety is always our number one focus. Our high standard of care ensures that your trust and safety are never compromised.

We are taking extended measures to further protect our patients and team with the following additional protocols:

- In compliance with the recommendations for public health, anyone with a cough or fever will not be allowed in the building and should stay home. We will be happy to reschedule your appointment for a later date.
- It is important that you are on time for your appointment. If you are late, we will reschedule your appointment. We are following this extensive COVID-19 protocol for every patient so it is imperative for each patient to be on time.
- When you arrive at the parking lot, please stay in your car and call us when you park. We will let you know when we are ready for you to enter the office.
- You will be greeted at the door by a member of our clinical staff where we will take your temperature and ask a series of screening questions, You will be asked to sanitizer your hands.
- We ask that you enter the building with a mask on. We will have you remove your mask once you enter the clinical operator for your appointment and put it back on once your appointment is completed.
- At the beginning of every appointment, you will be asked to pre-rinse with hydrogen peroxide.
- No visitors will be allowed in the building. Only the patient being seen may come into the office so please make childcare arrangements prior to your appointment. If your child is being seen for an appointment, only one adult is allowed in the operator if necessary.
- Due to the many questions that need to be answered, we ask that you bring an interpreter if English is not your primary language. We will ask them all necessary questions and have them wait in the car.
- We are trying to limit the amount of people in the office. We ask that if you would like to pay a bill or if you are having a dental emergency, please call us instead of walking into the office without a scheduled appointment.
- Finally there will be a \$12 one time fee per patient due to the increased cost of personal protective equipment. We are doing everything we possibly can to keep our patients, staff, and all of our families safe.

You can be assured safety measures at Cross Point Family Dental will continue to evolve as more information develops.

Stay well, hydrate, eat nutritiously, and get plenty of sleep.

We look forward to serving you,

The team at Cross Point Family Dental
978-459-6467