



COVID-19 is in the news everywhere, and we are closely monitoring the situation. We want to assure you that you are safe at Cross Point Family Dental. We already, as daily practice, follow universal precautions as outlined by CDC and OSHA standards of infection control. Safety is always our number one focus. Our high standard of care ensures that your trust and safety are never compromised.

We are taking extended measures to further protect our patients and team with the following additional protocols:

- In compliance with the recommendations for public health, anyone with a cough or fever will not be allowed in the building and should stay home. We will be happy to reschedule your appointment to a later date.
- It is important that you are on time for your appointment. If you are late, we will reschedule your appointment. We are following this extensive COVID-19 protocol for every patient so it is imperative for each patient to be on time.
- When you arrive at the parking lot, please stay in your car and call us when you park. We will let you know when we are ready for you to enter the office.
- You will be greeted by a member of our staff where we will take your temperature and ask a series of screening questions.
- We ask that you enter the building with a mask on. We will have you remove your mask once you enter the clinical operatory for your appointment and put it back on once your appointment is completed.
- At the beginning of every appointment, you will be asked to pre-rinse with a dilution of hydrogen peroxide and water.

You can be assured safety measures at Cross Point Family Dental will continue to evolve in accordance with CDC guidelines.

We look forward to serving you,

The team at Cross Point Family Dental

978-459-6467